

EMERGENCY SERVICES ON OKINAWA FAQs

How many military 911 Emergency Dispatch Centers are located on Okinawa?

There are two 911 Emergency Dispatch Centers on Okinawa for all military installations. One is located on Kadena AB and the other on Camp Foster.

How do I dial 911 if I live on base?

If you reside on base, dial 911 for emergencies as if you are in the United States. The phone service provider will automatically connect you to the appropriate 911 dispatch center.

How do I dial 911 from my cellular phone?

There are two numbers being advertised for all military installations. Please store these numbers in your cellular phone and in your home. If you commute to multiple installations including Kadena, save both and use which one is more appropriate to your current location.

Kadena Dispatch: 098-934-5911 (Kadena, Okuma, Camp Shields, Torii Station)

Foster Dispatch: 098-911-1911 (Camp Foster, Camp Courtney, Camp Hansen, Camp Schwab, Camp Futenma, and Camp Kinser).

What if I live off base and require emergency services?

If you live off base, we recommend that you contact the local Japanese dispatch center by pressing 119 on your cellular phone. The local Japanese dispatch center will also contact the military dispatch center for assistance.

How do I give the Japanese 911 dispatcher my location?

If you live off base, the local Japanese dispatch center recommends that you write your house number down. This number allows them to find your location much like a street address in the United States. Another important piece of information for dispatchers is landmarks and well known businesses to aide in giving directions.

What if I have magic jack or Vonage? Can I still call 911?

Yes, if you are able to dial the country of Japan commercially you can make a 911 call. The number is 011-81-611-734-9445.